



2004 Agency Award Winners

Commitment to Excellent Service

The Commitment to Excellent Service Award recognizes employees or teams who demonstrate exceptional and consistently, high quality job commitment, and through their initiative and actions, provide exemplary service to their clients whether internal and/or external.

Individual Winner

Laurie Dumar

**Web and Publications
Coordinator-Rules
Unit, Executive Office**

★ Laurie was nominated because of her enthusiasm and dedication to providing excellent service. Laurie has exceptional commitment to her work and she believes in sharing information about Ecology with our external clients, as well as employees.

★ Laurie is a great team player, has a great sense of humor and is fun to work with.

★ One nominee says “Laurie is purely professional. She always has the customer in mind when it comes to her work. She demonstrates an enthusiasm that is contagious. Her “can do” attitude is what makes it such a pleasure to work with her.”



Team Winners

**Dave Adler (NWRO),
Mike Boyer (HQ), John
Poffenroth (ERO), and
Paul Rossow (CRO)**

**Air Quality -
School Bus Retrofit**

★ Beginning in July 2003, this team worked at lightning speed to coordinate the players, design a program, solve problems, and get the first diesel oxidation catalysts installed in school buses. This involved Local Air Authorities, the Superintendent of Public Instruction, and local school districts. The volume of meetings, phone calls, questions,

implementation hotspots, and overall coordination and reporting was Herculean.

★ The team also worked with the State Patrol, who was doing safety inspections on school buses, to expand their work to include emission tests. This now occurs throughout the state, ensuring that school buses are cleaner and better maintained.

★ The nominator wrote “Everyone on the team has done incredible work to solve each problem as it arises and to keep this program moving ahead extremely rapidly.”



John



Dave



Paul



Mike